

Gene A. Erickson

December 24, 2015

The Honorable Nikki R. Haley
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

Dear Governor Haley:

Please help a senior citizen who has worked hard all his life and is currently caught in a bureaucratic nightmare with the SC DMV and the Greenville County Tax Office. I am 80 years old and have a revocable trust agreement holding title to my property, including the title to my automobile.

When I received my 2016 Greenville County Consolidated Tax Notice, I called them to explain that as a taxpayer, who is over age 65, I should not be billed \$24 for the SC DMV decal fee but rather \$20. After being transferred to several people I was told to contact the SC DMV which I did but could not find anyone who understood my problem or was willing to provide any help.

I had had this same problem on my previously owned automobile which went on for several years until in 2009, one of the Governor's Aides, Mr. Luke Boling, straightened this out. I called your office on 12/11/15 hoping Mr. Boling was still employed there but unfortunately, I was told he was not there.

I spoke to a gentleman who identified himself as "Jemael". He told me to call Ms. Jean Funches at the SC Department of Revenue who said she would help me. Ms. Funches, after several days, left a voicemail message that she could not help me and said I should call "constituent services" at the SC DMV. I have called and left a voicemail message to please call me.

I subsequently received a new 2016 Consolidated Tax Notice which had the \$24 fee removed. I then paid this revised notice and thought that this was the end of the issue.

In today's mail, I received a new notice from SC DMV asking for a \$24 registration fee plus penalties due after 14 days. Thus, I am spending Christmas Eve paying this unjust bill and making a special trip to the post office to avoid penalties.

I am hoping you have an aide that you can assign to this problem to straighten it out as Mr. Boling did in 2009. I have spent many hours on this problem to date.

I voted for you and am one of your strong supporters.

Sincerely,


Gene A. Erickson tag#CSU 108

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