

From: Phelps, Annie L.

To: Dolder, Rolf P. <Dolder_RolfP@scdps.state.sc.us>

CC: Adams, Marcia S. <Adams_MarciaS@scdps.state.sc.us>

Earley, Jr., James E. <Earley_JamesE@scdps.state.sc.us>

Cason, Sandra G. <Cason_SandraG@scdps.state.sc.us>

Date: 1/27/2003 11:30:13 AM

Subject: FW: No Photo Letter

Attachments: system error ltrIII.doc

Rolf,
Eighty-five of the driver licenses with incorrect expiration dates have been re-printed with the correct dates and mailed out with self-addressed stamped envelopes. Four did not have photo stored and a separate letter has gone out for those. Refer to Rhonda's email. If you have anything further, please advise.
Thanks,
Annie

-----Original Message-----

From: Thompson, Rhonda S.
Sent: Wednesday, January 22, 2003 4:00 PM
To: Burgis, David
Cc: Adams, Marcia S.; Phelps, Annie L.
Subject: No Photo Letter

David-

In the process of reissuing the driver licenses with incorrect expiration dates, we found that 4 of the 89 customers did not have a photo stored in our data image file. Our office was unable to provide these four customers with a corrected license. Please review the attached letter I prepared as explanation for them.

The other 85 have been mailed with letters and self-addressed stamped envelopes.

Thank you-

Rhonda