

**From:** Social Security Administration, Office of External Affairs <oea.net.post@ssa.gov>  
**To:** Kester, Tonykester@aging.sc.gov  
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**Subject:** Meet our new Associate Commissioner for External Affairs

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Greetings!

Last week, I had the honor and privilege of joining Social Security's Office of External Affairs as Associate Commissioner. I would like to introduce myself to all of you, our valued partners, who make our communications and outreach efforts a success.

During the last four years, I served in several positions at the Pension Benefit Guaranty Corporation and was responsible for public and legislative affairs, coalition building, and policy development. Before that, I spent over seven years on Capitol Hill, first as a congressional correspondent for Newsday, followed by positions with the Committee on Ways and Means and the Congressional Black Caucus.

As a journalist and public servant, I know the importance of teamwork, engagement and effective communication. The Office of External Affairs has an excellent history of partnering with organizations like yours. I look forward to working with you and strengthening our relationships to deliver service to the public we all serve.

Feel free to contact me by email at [jioni.palmer@ssa.gov](mailto:jioni.palmer@ssa.gov) or by phone at 410-965-1804.

Thank you for your continuing support, and we will talk again soon.

Sincerely,

J. Jioni Palmer  
Associate Commissioner  
for External Affairs

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Social Security Administration, 3409 Annex 6401 Security Boulevard, Baltimore, MD 21235 United States