

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Myers</i>	DATE <i>9-19-07</i>
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DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER <b>000155</b>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____		
2. DATE SIGNED BY DIRECTOR <i>Cleared 9/20/07, letter attached. ✓</i>		<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <b>9-28-07</b>	
		<input type="checkbox"/> FOIA DATE DUE _____	
		<input type="checkbox"/> Necessary Action	

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

SEP 18 2007

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

September 14, 2007

Melinda Shephard  
1583 alligator Road  
Cordesville, SC 29434  
843-336-4659

Robert Kerr  
P.O. Box 8206  
Columbia, SC 29202

Re: Jasmine Shephard  
Medicaid # 9086234403

Dear Mr. Kerr:

I am writing you again about my daughter Jasmine. Back on August 14, 2007, I wrote you a letter about her being on Accutane. (See previous letters) She was on the generic brand of Accutane and it did not work. You authorized for her to use the name brand of Accutane. I am asking you again to approve for her to use the name brand of Accutane, since she has to go back on it again. She will be starting next month. I do not want her to have to go through what she went through last time with the generic brand of Accutane. The doctor and I spoke about this. I told him I would write you to see if we can go ahead and start out with the name brand of Accutane, since we know that the generic brand of Accutane does not work. I take Jasmine to Trident Dermatology. She see's Michael Overcash, P.A. Their phone number is 843-797-3960. He has really helped her a lot. Thank you for help.

Sincerely,

*Melinda Shephard*  
Melinda Shephard

*Log: Myers*  
*app. drg*



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Robert M. Kerr  
Director

August 22, 2006

Ms. Melinda Shephard  
1583 Alligator Road  
Cordesville, South Carolina 29434

Re: Jasmine Shephard  
Medicaid Identification Number 9086234403

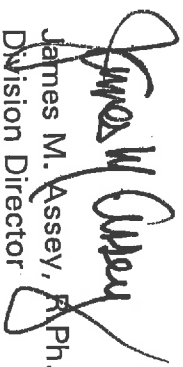
Dear Ms. Shephard:

Thank you for your recent letter to Mr. Robert Kerr, Director, South Carolina Department of Health and Human Services, regarding the inability of your daughter to obtain brand name Accutane®. According to your letter, your daughter had tried the generic version of Accutane® and her physician had noted a treatment failure with that product.

Since your physician has documented and verified the treatment failure that resulted from generic Accutane®, this letter serves as notification to you that Medicaid coverage has been authorized for physician-authorized prescriptions for brand name Accutane® for your daughter.

Questions regarding this matter should be directed to Pharmacy Services at (803) 898-2876.

Sincerely,

  
James M. Assey, R.Ph.  
Division Director

JMA/bgam

August 14, 2006

Melinda Shephard  
1583 Alligator Road  
Cordesville, SC 29434

Robby Kerr  
P.O. Box 8206  
Columbia, SC 29202

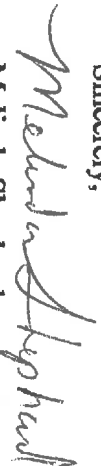
Re: Jasmine Shephard  
Medicaid # 9086234403

Dear Mr. Kerr:

I am writing you in regards to a certain medication that my daughter has to take. My daughter is on a medication called Accutane. She has severe acne and she has tried every medication there is for her acne and it has not helped. I have also switched to a new doctor. This doctor that my daughter goes to has helped her a lot, but we have one problem. The generic brand of the Accutane is not working for her like it should. The doctor had tried it for three months and it was not showing any signs of improvement. The fourth month we went back, he called up Medicaid to get prior authorization for the name brand of Accutane. I had no problems getting it at the pharmacy. When we went back for her fifth visit, there had been a big change in her face with the use of the name brand of Accutane. When I went to the pharmacy after the fifth visit to get the prescription filled, they told they could not fill it for the name brand. The doctor then got on the phone and talked to the people at Medicaid to get the prior authorization and it was approved. Now Medicaid is saying it costs too much. If you look at it this way, the longer she is not on the name brand the more it is going to cost. If she is on the brand name and it is clearing her face up, then she will not be on it for that long. So instead of six months on the brand name, she might have to be on it for a year with the generic brand.

Jasmine was adopted and has gone through a lot. She started to feel better about her face, because the name brand was working. I would hate to see her go backwards. I want her to feel good about herself. So would you please look into this for me to see what you can do, so she can get the name brand of the Accutane.

Sincerely,

  
Melinda Shephard



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

September 26, 2007

Emma Forkner  
Director

Ms. Melinda Shephard  
1583 Alligator Road  
Cordesville, South Carolina 29434

Re: Jasmine Shephard  
Medicaid Identification Number 9086234403


Dear Ms. Shephard:

Thank you for your recent correspondence regarding your daughter's continued inability to take the generic version of Accutane®. According to your letter, your daughter has tried the generic version of Accutane® and her physician had noted a treatment failure with that product.

Since Jasmine's physician has documented and verified treatment failure resulting from the use of generic Accutane®, this letter serves as notification that Medicaid coverage of brand name Accutane® has been approved for another year for your daughter.

Questions regarding this matter should be directed to Pharmacy Services at (803) 898-2876.

Sincerely,

  
James M. Assey, R.Ph.  
Division Director

JMA/gas