

FROM THE DESK OF

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To: Governor Haley

Kevin Shwedo, Executive Director of DMV

✓ John Laganelli, Director of Operations, DMV

Re: Clark Robinson, License # 004075359

Dear Governor and Gentlemen,

I am writing this for two reasons (1) maybe it will help correct an injustice with the DMV and (2) maybe you can help my husband with his problem.

On 6/26/2015 we went into the DMV in Berea, SC to renew his CDL. He filled out the forms, took the eye test (they gave him a 20/30) and went to the counter with his medical card from our family doctor, as we always have done.

We were informed that we must get a medical card from a licensed CDL clinic and left to do so. He does have eye issues in one eye, but it seemed not a problem with our doctor or the DMV, but it was with the CDL clinic.

We went back to the DMV, explained the situation and there's where the problem began. We were told that he could not have his CDL renewed and the ONLY thing he could do was get a normal drivers license. The

girl behind the counter physically took his CDL and proceeded to give him forms to fill out for a normal license.

Because his expiration was the following week and because we were told that is the only thing he can do, we did what she said.

Now, here is the Wrong.....she was very knowledgeable about what we had to do, but she did not inform us that he had options.

He could have kept his CDL for nine months, which would give him time To address the vision issue.

Maybe we are ignorant people but we were upset about the clinic visit and very upset about her telling us he could only get a normal license. She talked with authority and we assumed she was telling us everything and that he had NO CHOICE... but he did have OPTIONS.

My husband has had a CDL for 42 years and has a very good record. His CDL is his livelihood. He has a small equipment company and he hauls his own inventory. He uses a dually and has 2-35' trailers. We have always abided by the rules and are very law abiding people and have always respected what we must do to be legal and do what's right.

When we came home we contacted some outside authorities and was told to request a "vision waiver" from Federal DOT, which we did and he was granted such waiver.

We then went back to the clinic, got his medical card and went back to Berea DMV and talked to the Asst. Manager of the office. We plead our case, but since he signed a form saying he was acknowledging his giving up his CDL, she wouldn't do anything. We asked why do they not explain the option of having nine months to do something, that you don't have to give up your CDL right then? She said they just don't and if she had been helping us she would not have told us that either!

My question is WHY?? The DMV speaks with authority and knowledge, but doesn't give a person full information. My husband filled out that form based on bad information. He would have NEVER signed that if he knew he had an option!!!

And part of the reason I'm writing is I am hoping you all see the Wrong in this.

In talking to various people associated with DMV, they tell me this situation is not the first...that it happens enough for them to notice.

Bottom line here is my husband was not informed properly, he signed that form because he was told to if he wanted to be able to drive at all. That was wrong information. And I hope you agree.

So, to finish:

(1) Can you help us reinstate his CDL license? (we are still within the nine month window), And,

(2) Can you do something with the DMV offices so this doesn't happen to anyone else going forward. It's not a little problem. They are dealing with peoples' livelihoods. That is a serious matter and I would like to believe you all feel that way too.

I appreciate you taking the time to read this and hopefully I have conveyed our frustration and anxiety in a respectful manner.

I pray you can help us.

Terri Robinson