

D.M.V. HANGS UP ON ME WHEN I CALL
ONE CAN NEVER GET A LIVE REPRESENTATIVE

Dear Gov. Haley & Rep. Sattile

Whenever I call D.M.V.:

1. Initially I get a recording which
 - (a) Gives a long "commercial"
 - (b) Gives a number of unclear options
2. Whenever I select an option, I get a recording which says: "Due to an usually high volume of calls, all representatives are busy. Please hang up and call again."
3. THEN, DMV HANGS UP ON ME

This has happened 72 times over 10 consecutive days. It doesn't matter what time of day or week. As a result of not being able to get an answer to a simple question, my tag registration was cancelled and my life substantially affected, plus expense and hassle and wasted 2 weeks and used all the minutes on my phone.

I wanted you to know I REALLY resent and don't like this one bit

Brad Dennis

