

From:

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Subject:

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Quote from Haley press secretary Chaney Adams, "The governor's office has worked with DDSN's executive director and board members to understand what happened and how to ensure, to the extent possible given our limited control of the agency, this never happens again. We've learned that improvements are underway at S.C. Mentor, but even isolated incidents of abuse or neglect are completely unacceptable."

On Background:

We have had a series of meetings and phone calls with DDSN Commissioners, executive management, and law enforcement regarding the death of Charles Noland at the SC Mentor home in Charleston. We have been briefed on efforts by DDSN to ensure the quality of SC Mentor homes generally and specific to the Charleston home where Mr. Noland lived. We also understand there is a moratorium on new residents being referred to SC Mentor while additional quality assurance measures are being taken. Both Commissioners and agency management have noted the agency's efforts to improve the response to critical incidents like this one.