

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Jacobs</i>	DATE <i>10-22-07</i>
---------------------	-------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 00214	<input checked="" type="checkbox"/> Prepare reply for the Director's signature DATE DUE <i>10-29-07</i> <input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____ <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action
2. DATE SIGNED BY DIRECTOR <i>Cleared 10/3/07, letter attached.</i>	

APPROVALS <small>(Only when prepared for director's signature)</small>	APPROVE	* DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small>	COMMENT
1.			
2.			
3.			
4.			



State of South Carolina
Department of Health and Human Services

Log 0214
✓

Mark Sanford
Governor

Emma Forkner
Director

Mr. Bryan Barbour
Finance Director

October 31, 2007

Betha Baptist Retirement Community
157 Home Avenue,
Darlington, South Carolina 29532-7625

Dear Mr. Barbour:

Thank you for writing our agency to express your concerns about Medicaid coverage and eligibility for Mrs. Phyllis P. Petersen.

When our Darlington County Medicaid Office failed to receive Mrs. Petersen's annual review form we contacted Betha Baptist Retirement Community (BBRC) staff and advised them of the situation. As required by policy, we closed her coverage effective February 1, 2007.

At BBRC's request, we sent a new application to Mr. Tony Charron, in Hartsville, along with a memo explaining if the application and required documentation was returned it might be possible to reinstate her coverage. Mr. Charron was sent the materials on April 17, 2007, and asked to return them by May 8, 2007. The forms were not returned and her coverage remains closed. On September 6, 2007, our office received a call from Ms. Darlene Quick of Florence, who said she wanted to help the family and requested we send her an application. We sent the application and have not received a response.

Ms. Emeline Clarkson has been in contact with you to explain how you can submit a Medicaid application on Mrs. Petersen's behalf. It may also be helpful to submit, along with the application, a statement from one of Mrs. Petersen's physicians regarding her condition and her inability to apply for herself. We realize this has been a difficult situation and our agency will render a decision as quickly as possible. We will notify your facility in writing once a decision has been made. Please call Ms. Clarkson at (843) 398-4420 if you have any questions regarding this process.

Thank you for your concern for Mrs. Petersen and for all you do to improve the health and quality of life for many of our state's citizens. We regret any hardship your facility may be facing while our agency reaches a decision regarding Mrs. Petersen's Medicaid eligibility.

Sincerely,

A handwritten signature in cursive script that reads "Alicia Jacobs".

Alicia Jacobs
Interim Deputy Director

AJ/codl

Medicaid Eligibility and Beneficiary Services

P.O. Box 8206 • Columbia, South Carolina 29202-8206

Phone (803) 898-2502 • Fax (803) 255-8235

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Jacobs</i>	DATE <i>10-22-07</i>
---------------------	-------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 000214	<input checked="" type="checkbox"/> Prepare reply for the Director's signature DATE DUE <i>10-29-07</i>
2. DATE SIGNED BY DIRECTOR	<input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

	APPROVALS <small>(Only when prepared for director's signature)</small>	APPROVE	* DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small>	COMMENT
1.	<i>[Signature]</i>	<i>10/26/07</i>		
2.	<i>R Roach</i>	<i>10/29/07</i>		
3.				
4.				

RECEIVED

OCT 22 2007

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Department of Health and Human Services

Attn: Emma Forkner

PO Box 8206

Columbia, SC 29206

10-18-2007

log: Jacobs
divisions sign

Dear Mrs. Forkner:

Medicaid resident Phyllis Petersen is within our care at Betha Baptist Healthcare in Darlington, SC. Her old Power of Attorney was Tony Charron and he was removed as POA in late 2006. When her eligibility application came up for renewal the family did not contact DHHS in Darlington, SC.

I sent a certified letter in April 2007 to Tony Charron to contact DHHS. I then talked to him back in June 2007 and he gave me the name of the current Power of Attorney, Susan Petersen. Her phone number has been disconnected and Phyllis Petersen's husband Paul, has had his phone disconnected also. I have left repeated phone messages and Paul Petersen's number and have never received any response.

On September 6, 2007, Brandy Johnson our social worker contacted Paul Petersen and he said that the daughter (Susan) would fill out the paperwork so that Phyllis could regain Medicaid eligibility.

We have continued to care for Mrs. Petersen without payment since February 2007. We do continue to bank draft for the recurring income amount. Please help us resolve this situation as soon as possible.

Medicaid #2165379401

Best Regards,



Brian Barbour
Finance Director
Betha Baptist Home

From: Emeline Clarkson
To: Jennifer Dabbs
Date: 10/26/2007 11:49 AM
Subject: Phyllis P. Petersen, HH # 100517254

CC: Arlean Wheeling-Goodson; Julius Covington

After speaking with Julius Covington, I called Brian at Bethesda Baptist Home, and he states they will do anything they are able to do to help. He said he will be glad to have them apply on her behalf. I am sending him a DHHS form 1296 (application) for the nursing home to complete acting as her Authorized Representative. He will also check to see if there is any kind of statement Mrs. Petersen's doctor can make regarding her condition and inability to assist that would be allowable under HIPPA restrictions to return with the application. If you need any further information, please do not hesitate to contact me and thank you for your help in this matter.

Emeline Clarkson
Darlington DHHS
843-398-4420

Medicaid Programs / Other Resources Check List

Log # 214

Legislator/Inquirer: Direct / Bethel Baptist Home

Constituent: Phyllis Petersen

SS#: 058-20-1996

PROBLEM/ISSUE:		FAMILY SIZE	INCOME/ RESOURCE	MEDICAID PROGRAMS		OTHER RESOURCES	
NH has member, not covered now and they have been unsuccessful in getting family to complete/re-apply review form		1	?	ABD	<input type="checkbox"/>	Communicare	<input type="checkbox"/>
		STAFF PERSON		Foste: Children	<input type="checkbox"/>	FQHC	<input type="checkbox"/>
		Bob himing		HCBS	<input type="checkbox"/>	Free Medical Clinics	<input type="checkbox"/>
DATE	ACTIONS TAKEN TO HELP:		LIF	<input type="checkbox"/>	Medicare	<input type="checkbox"/>	
10/23/07	Receive folder, research case; e-mail to Darlington County re status.		MAO	<input type="checkbox"/>	MiAP	<input type="checkbox"/>	
10/23/07	Place two calls to Mr. Barbour + ask him to call me. No response		MBCCP	<input type="checkbox"/>	Prescription Drug Programs	<input type="checkbox"/>	
10/24/07	Follow up to Emeline Clarisson's e-mail re the case; call + discuss status on case. Call Mr. Barbour again		Optional Supplement	<input type="checkbox"/>	Social Security	<input type="checkbox"/>	
10/24/07	Two emails, contact Mr. Barbour and he is unable to give me valid contact date; spend hour trying to locate daughter or husband, Paul Petersen. None of telephone numbers given by Mr. Barbour are valid, unable to locate any family member		PHC	<input type="checkbox"/>	TogetherRX	<input type="checkbox"/>	
10/24/07	E-mail Carolyn + then discuss case w/ her;		Pregnant Women/Infants	<input type="checkbox"/>			
10/25/07	Carolyn asks me to contact Julie Covington and to have him follow up with Darlington County. Tried again with several searches to find tel # for either Paul Petersen or Susan Petersen		SILVERxCARD	<input type="checkbox"/>			
			SLMB	<input type="checkbox"/>			
			SSI	<input type="checkbox"/>			
			TEFRA	<input type="checkbox"/>			
			Working Disabled	<input type="checkbox"/>			

From: Robert G Liming
To: Dabbs, Jennifer
Date: 10/25/2007 4:28 PM
Subject: Draft Log Letter 0214--Petersen-Barbour-Jacobs
Attachments: Petersen-Barbour-Jacobs---Log Letter 0214.doc

CC: Covington, Julius; Epps, Denise; Roach, Carolyn
This is the NH letter where they are seeking to have coverage restored, but where the NH has not been able to locate anyone who can sign a new application and provide financial documentation. Julius will try and contact the CW, Emeline Clarkson, on Friday and see what efforts can be made to see if the NH will submit an application and then try to contact last known financial institutions to see if they will provide the records. Since I will be off tomorrow I asked him to get back with you with any update and then, if needed, you can revise the letter. I will bring you the file and Denise has made her edits. Thanks so much for your help with this one.

Robert G. Liming
Special Project Manager, Office of Constituent Services
South Carolina Department of Health and Human Services
Room 310
1801 Main Street
P.O. Box 8206
Columbia, South Carolina 29202-8206

803-898-2621
E-Mail: limingr@scdhhs.gov
Website: www.scdhhs.gov

From: Robert G Liming
To: Covington, Julius
Date: 10/25/2007 9:23 AM
Subject: Re: Fwd: Re: Status of Ms. Phyllis Petersen SS # 058-20-1996

CC: Dabbs, Jennifer; Roach, Carolyn
Carolyn: Called me this morning and asked me to forward this message to you and also to ask you to contact Emeline and Arlean to see what we can do to help this lady. I will be glad to fill you in with all I know about the case and glad to help if I can. Carolyn also asked me to let you know she should be back in the office late this afternoon. Thank you.

>>> Carolyn Roach 10/24/2007 4:45 PM >>>
Arlean/Emeline: I am not clear about Emeline's statement: "The nursing home had no authority to do the Review Form" because MEDS sends a review form to the AR and the nursing home; therefore, I don't understand why the nursing home would not complete the review. If you think she is eligible what is it that we can do to help her? Is the nursing home willing to complete the review? What kind of known resources are listed in the case record?

Carolyn B. Roach, Director
Division of Medicaid Policy and Planning
Post Office Box 8206
1801 Main Street/J327
Columbia, SC 29202
roachca@scdhhs.gov
Phone # 803-898-3967
Fax # 803-255-8350

>>> Arlean Wheeling-Goodson 10/24/2007 8:28 AM >>>
Mr. Liming:

Enclosed is the response from the case worker. Please let us know if there is anything that we can do to assist this individual.

Thanks

Arlean Wheeling-Goodson
Acting Supervisor
Darlington County DHHS
404 S. Fourth Street, Suite 300
Hartsville, SC 29550
Telephone #: 843-332-2289 Ext. 1
Fax #: 843-339-3029

>>> Susan Carter 10/23/07 6:24 PM >>>
Thanks, Emeline.

Susan R. Carter, Regional Administrator
Local Eligibility Processing, Region VI
Chesterfield, Darlington, Dillon, Florence, Lee, Marlboro, & Sumter Counties
201 Dozier Blvd, Florence, SC 29501
Cell: 843-319-2730
Fax: 843-667-4861
E-mail: carters@scdhs.gov
>>> Emeline Clarkson 10/23/07 4:13 PM >>>

Mrs. Petersen's case was reviewed last on 9/30/2005. We never received a Review Form for 2006. I contacted the social worker at Betha, Betsy Eaddy, who explained that the spouse was in very poor health, and their daughter was not mentally capable of doing a Review Form. The nursing home had no authority to do the Review Form and could not have provided the financial documentation necessary. The case was closed effective 02/01/2007 for failure to return the Review Form. Ms. Eaddy requested I send a new application to a new Authorized Representative, Tony Charron, in Hartsville, which I did along with a memo explaining that if the application forms and required documentation was returned ASAP, it might be possible to reopen her coverage effective the date it had been closed. These forms were sent 04/17/2007 with the requested return date on the DHHS Form 1233 being 05/08/2007. The forms were not returned. The case remained closed. On 09/06/2007 I received a call from a Darlene Quick of Florence, who stated she wanted to help the family and requested I send her an application. This I did on that same day with the requested return date on the DHHS Form 1233 being 09/27/2007. I have not received anything back from this mailing either. Mrs. Petersen qualified for MAONH coverage 02/01/2002 until 02/01/2007. I have no doubt that she would still qualify, but without the Review Forms or applications and documentation being provided, policy dictated that the case be closed and remain closed at this time. I have no record of a Susan Petersen on file. I don't know what relationship she might be to the client or the client's spouse or if she is infact the daughter, who I had been informed by Ms. Eaddy (the former social worker at the nursing home) would not be capable of acting on the client's behalf. I hope this information is helpful.

Emeline Clarkson
Darlington DHHS
843-398-4420

>>> Arlean Wheeling-Goodson 10/23/07 1:42 PM >>>
Emeline:

Please locate this case as soon as possible and let me know what is going on.

Thanks

Arlean Wheeling-Goodson
Acting Supervisor
Darlington County DHHS
404 S. Fourth Street, Suite 300
Hartsville, SC 29550
Telephone #: 843-332-2289 Ext. 1
Fax #: 843-339-3029

>>> Robert G Liming 10/23/07 12:20 PM >>>

Can you all please take a look at this case and see what options we can undertake to have this member's coverage restored? I believe her CW was Emeline Clarkson. Director Forkner has received a letter from the finance director of Bethel Baptist Home where Ms. Petersen is now living seeking DHHS assistance in restoring the lady's coverage. It appears her coverage was closed 2/1/07 for failure to complete the review form. Apparently the facility tried to reach the last known individual having power of attorney for the lady, a Tony Charron, and that he no longer has this authority. Instead the current POA is reportedly a Susan Petersen who has apparently never completed the necessary paperwork to restore Ms. Petersen's coverage.

I am uncertain what policy will allow us to do in such a situation and I would appreciate any background you can provide on this case. Have we tried to reach the authorized rep or have we had any contact with the facility? MEDS doesn't show the name of an AR and I wondered if the case file contained the data? If the authorized rep refuses to submit the documentation is there anything we can do? Thanks for any information you can provide as soon as possible. We appreciate you taking a look at this one for us.

Robert G. Liming
Special Project Manager, Office of Constituent Services
South Carolina Department of Health and Human Services
Room 310
1801 Main Street
P.O. Box 8206
Columbia, South Carolina 29202-8206

803-898-2621

E-Mail: rlimingr@scdhhs.gov

Website: www.scdhhs.gov

From: Carolyn Roach
To: Arlean Wheeling-Goodson; Emeline Clarkson; Robert G Liming
Date: 10/24/2007 4:45 PM
Subject: Re: Fwd: Re: Status of Ms. Phyllis Petersen SS # 058-20-1996

CC: Susan Carter

Arlean/Emeline: I am not clear about Emeline's statement: "The nursing home had no authority to do the Review Form" because MEDS sends a review form to the AR and the nursing home; therefore, I don't understand why the nursing home would not complete the review. If you think she is eligible what is it that we can do to help her? Is the nursing home willing to complete the review? What kind of known resources are listed in the case record?

Carolyn B. Roach, Director
Division of Medicaid Policy and Planning
Post Office Box 8206
1801 Main Street/J327
Columbia, SC 29202
roachca@scdhhs.gov
Phone # 803-898-3967
Fax # 803-255-8350

>>> Arlean Wheeling-Goodson 10/24/2007 8:28 AM >>>
Mr. Liming:

Enclosed is the response from the case worker. Please let us know if there is anything that we can do to assist this individual.

Thanks

Arlean Wheeling-Goodson
Acting Supervisor
Darlington County DHHS
404 S. Fourth Street, Suite 300
Hartsville, SC 29550
Telephone #: 843-332-2289 Ext. 1
Fax #: 843-339-3029

>>> Susan Carter 10/23/07 6:24 PM >>>
Thanks, Emeline.

Susan R. Carter, Regional Administrator
Local Eligibility Processing, Region VI
Chesterfield, Darlington, Dillon, Florence, Lee, Marlboro, & Sumter Counties
201 Dozier Blvd, Florence, SC 29501
Cell: 843-319-2730
Fax: 843-667-4861

E-mail: carters@scdhhs.gov

>>> Emeline Clarkson 10/23/07 4:13 PM >>>
Mrs. Petersen's case was reviewed last on 9/30/2005. We never received a Review Form for 2006. I contacted the social worker at Betha, Betsy Eaddy, who explained that the spouse was in very poor health, and their daughter was not mentally capable of doing a Review Form. The nursing home had no authority to do the Review Form and could not have provided the financial documentation necessary. The case was closed effective 02/01/2007 for failure to return the Review Form. Ms. Eaddy requested I send a new application to a new Authorized Representative, Tony Charron, in Hartsville, which I did along with a memo explaining that if the

application forms and required documentation was returned ASAP, it might be possible to reopen her coverage effective the date it had been closed. These forms were sent 04/17/2007 with the requested return date on the DHHS Form 1233 being 05/08/2007. The forms were not returned. The case remained closed. On 09/06/2007 I received a call from a Darlene Quick of Florence, who stated she wanted to help the family and requested I send her an application. This I did on that same day with the requested return date on the DHHS Form 1233 being 09/27/2007. I have not received anything back from this mailing either. Mrs. Petersen qualified for MAONH coverage 02/01/2002 until 02/01/2007. I have no doubt that she would still qualify, but without the Review Forms or applications and documentation being provided, policy dictated that the case be closed and remain closed at this time. I have no record of a Susan Petersen on file. I don't know what relationship she might be to the client or the client's spouse or if she is in fact the daughter, who I had been informed by Ms. Eaddy (the former social worker at the nursing home) would not be capable of acting on the client's behalf. I hope this information is helpful.

Emeline Clarkson
Darlington DHHS
843-398-4420

>>> Arlean Wheeling-Goodson 10/23/07 1:42 PM >>>

Emeline:

Please locate this case as soon as possible and let me know what is going on.

Thanks

Arlean Wheeling-Goodson
Acting Supervisor
Darlington County DHHS
404 S. Fourth Street, Suite 300
Hartsville, SC 29550
Telephone #: 843-332-2289 Ext. 1
Fax #: 843-339-3029

>>> Robert G Lining 10/23/07 12:20 PM >>>

Can you all please take a look at this case and see what options we can undertake to have this member's coverage restored? I believe her CW was Emeline Clarkson. Director Forkner has received a letter from the finance director of Bethel Baptist Home where Ms. Petersen is now living seeking DHHS assistance in restoring the lady's coverage. It appears her coverage was closed 2/1/07 for failure to complete the review form.

Apparently the facility tried to reach the last known individual having power of attorney for the lady, a Tony Charron, and that he no longer has this authority. Instead the current POA is reportedly a Susan Petersen who has apparently never completed the necessary paperwork to restore Ms. Petersen's coverage.

I am uncertain what policy will allow us to do in such a situation and I would appreciate any background you can provide on this case. Have we tried to reach the authorized rep or have we had any contact with the facility? MEDS doesn't show the name of an AR and I wondered if the case file contained the data? If the authorized rep refuses to submit the documentation is there anything we can do? Thanks for any information you can provide as soon as possible. We appreciate you taking a look at this one for us.

Robert G. Lining
Special Project Manager, Office of Constituent Services
South Carolina Department of Health and Human Services
Room 310
1801 Main Street
P.O. Box 8206
Columbia, South Carolina 29202-8206

From: Robert G Liming
To: Roach, Carolyn
Date: 10/24/2007 9:37 AM
Subject: Status of Mrs. Phyllis P. Petersen

CC: Dabbs, Jennifer

Carolyn: Is there anything we can do beyond what the CW has done with this one? I believe someone else can submit an application, but we can't complete the determination without the financial records, and I believe the husband is still alive and gets some form of retirement and the issue of spousal allocation on the property? Thanks for any advice I am trying to draft a letter for Alicia.

From: Arlean Wheeling-Goodson
To: limingr@scdhhs.gov
Date: 10/24/2007 8:29 AM
Subject: Re: Fwd: Re: Status of Ms. Phyllis Petersen SS # 058-20-1996
Attachments: Arlean Wheeling-Goodson.vcf

Mr. Liming:

Enclosed is the response from the case worker. Please let us know if there is anything that we can do to assist this individual.

Thanks

Arlean Wheeling-Goodson

>>> Susan Carter 10/23/07 6:24 PM >>>
Thanks, Emeline.

Susan R. Carter, Regional Administrator

>>> Emeline Clarkson 10/23/07 4:13 PM >>>
Mrs. Petersen's case was reviewed last on 9/30/2005. We never received a Review Form for 2006. I contacted the social worker at Bethea, Betsy Eaddy, who explained that the spouse was in very poor health, and their daughter was not mentally capable of doing a Review Form. The nursing home had no authority to do the Review Form and could not have provided the financial documentation necessary. The case was closed effective 02/01/2007 for failure to return the Review Form. Ms. Eaddy requested I send a new application to a new Authorized Representative, Tony Charron, in Hartsville, which I did along with a memo explaining that if the application forms and required documentation was returned ASAP, it might be possible to reopen her coverage effective the date it had been closed. These forms were sent 04/17/2007 with the requested return date on the DHHS Form 1233 being 05/08/2007. The forms were not returned. The case remained closed. On 09/06/2007 I received a call from a Darlene

Quick of Florence, who stated she wanted to help the family and requested I send her an application. This I did on that same day with the requested return date on the DHHS Form 1233 being 09/27/2007. I have not received anything back from this mailing either. Mrs. Petersen qualified for MAONH coverage 02/01/2002 until 02/01/2007. I have no doubt that she would still qualify, but without the Review Forms or applications and documentation being provided, policy dictated that the case be closed and remain closed at this time. I have no record of a Susan Petersen on file. I don't know what relationship she might be to the client or the client's spouse or if she is infact the daughter, who I had been informed by Ms. Eaddy (the former social worker at the nursing home) would not be capable of acting on the client's behalf. I hope this information is helpful.

Emeline Clarkson
Darlington DHHS
843-398-4420

>>> Arlean Wheeling-Goodson 10/23/07 1:42 PM >>>
Emeline:

Please locate this case as soon as possible and let me know what is going on.

Thanks

Arlean Wheeling-Goodson
Acting Supervisor
Darlington County DHHS
404 S. Fourth Street, Suite 300
Hartsville, SC 29550
Telephone #: 843-332-2289 Ext. 1
Fax #: 843-339-3029

>>> Robert G Liming 10/23/07 12:20 PM >>>
Can you all please take a look at this case and see what options we can undertake to have this member's coverage restored? I believe her CW was Emeline Clarkson. Director Forkner has received a letter from the finance director of Bethel Baptist Home where Ms. Petersen is now living seeking DHHS assistance in restoring the lady's coverage. It appears her coverage was closed 2/1/07 for failure to complete the review form. Apparently the facility tried to reach the last known individual having power of attorney for the lady, a Tony Charron, and that he no longer has this authority. Instead the current POA is reportedly a Susan Petersen who has apparently never completed the necessary paperwork to restore Ms. Petersen's coverage.

I am uncertain what policy will allow us to do in such a situation and I would appreciate

any background you can provide on this case. Have we tried to reach the authorized rep or have we had any contact with the facility? MEDS doesn't show the name of an AR and I wondered if the case file contained the data? If the authorized rep refuses to submit the documentation is there anything we can do? Thanks for any information you can provide as soon as possible. We appreciate you taking a look at this one for us.

Robert G. Liming
Special Project Manager, Office of Constituent Services
South Carolina Department of Health and Human Services
Room 310
1801 Main Street
P.O. Box 8206
Columbia, South Carolina 29202-8206

803-898-2621

E-Mail: limingr@scdhhs.gov

Website: www.scdhhs.gov

From: Arlean Wheeling-Goodson
To: limingr@scdhhs.gov
Date: 10/24/2007 8:29 AM
Subject: Re: Fwd: Re: Status of Ms. Phyllis Petersen SS # 058-20-1996
Attachments: Arlean Wheeling-Goodson.vcf

Mr. Liming:

Enclosed is the response from the case worker. Please let us know if there is anything that we can do to assist this individual.

Thanks

Arlean Wheeling-Goodson
 Acting Supervisor
 Darlington County DHHS
 404 S. Fourth Street, Suite 300
 Hartsville, SC 29550
 Telephone #: 843-332-2289 Ext. 1
 Fax #: 843-339-3029

>>> Susan Carter 10/23/07 6:24 PM >>>
Thanks, Emeline.

Susan R. Carter, Regional Administrator
 Local Eligibility Processing, Region VI
 Chesterfield, Darlington, Dillon, Florence, Lee, Marlboro, & Sumter Counties
 201 Dozier Blvd., Florence, SC 29501
 Cell: 843-319-2730
 Fax: 843-667-4861

E-mail: carter.s@scdhhs.gov

>>> Emeline Clarkson 10/23/07 4:13 PM >>>
 Mrs. Petersen's case was reviewed last on 9/30/2005. We never received a Review Form for 2006. I contacted the social worker at Betha, Betsy Eaddy, who explained that the spouse was in very poor health, and their daughter was not mentally capable of doing a Review Form. The nursing home had no authority to do the Review Form and could not have provided the financial documentation necessary. The case was closed effective 02/01/2007 for failure to return the Review Form. Ms. Eaddy requested I send a new application to a new Authorized Representative, Tony Charron, in Hartsville, which I did along with a memo explaining that if the application forms and required documentation was returned ASAP, it might be possible to reopen her coverage effective the date it had been closed. These forms were sent 04/17/2007 with the requested return date on the DHHS Form 1233 being 05/08/2007. The forms were not returned. The case remained closed. On 09/06/2007 I received a call from a Darlene Quick of Florence, who stated she wanted to help the family and requested I send her an application. This I did on that same day with the requested return date on the DHHS Form 1233 being 09/27/2007. I have not received anything back from this mailing either. Mrs. Petersen qualified for MAONH coverage 02/01/2002 until 02/01/2007. I have no doubt that she would still qualify, but without the Review Forms or applications and documentation being provided, policy dictated that the case be closed and remain closed at this time. I have no record of a Susan Petersen on file. I don't know what relationship she might be to the client or the client's spouse or if she is infact the daughter, who I had been informed by Ms. Eaddy (the former social worker at the nursing home) would not be capable of acting on the client's behalf. I hope this information is helpful.

Emeline Clarkson
 Darlington DHHS
 843-398-4420

>>> Arlean Wheeling-Goodson 10/23/07 1:42 PM >>>
Emeline:

Please locate this case as soon as possible and let me know what is going on.

Thanks

Arlean Wheeling-Goodson
 Acting Supervisor
 Darlington County DHHS
 404 S. Fourth Street, Suite 300

Sherry Johnson

*843
307
5123*

ATTN: Mr. Clark for

*Shirley Johnson
 H. Lewis Office
 on Aging
 843-357-5123*

Hartsville, SC 29550
Telephone #: 843-332-2289 Ext. 1
Fax #: 843-339-3029

>>> Robert G Liming 10/23/07 12:20 PM >>>
Can you all please take a look at this case and see what options we can undertake to have this member's coverage restored? I believe her CW was Emeline Clarkson. Director Fortner has received a letter from the finance director of Bethel Baptist Home where Ms. Petersen is now living seeking DHHS assistance in restoring the lady's coverage. It appears her coverage was closed 2/1/07 for failure to complete the review form. Apparently the facility tried to reach the last known individual having power of attorney for the lady, a Tony Charron, and that he no longer has this authority. Instead the current POA is reportedly a Susan Petersen who has apparently never completed the necessary paperwork to restore Ms. Petersen's coverage.

I am uncertain what policy will allow us to do in such a situation and I would appreciate any background you can provide on this case. Have we tried to reach the authorized rep or have we had any contact with the facility? MEDS doesn't show the name of an AR and I wondered if the case file contained the data? If the authorized rep refuses to submit the documentation is there anything we can do? Thanks for any information you can provide as soon as possible. We appreciate you taking a look at this one for us.

Robert G. Liming
Special Project Manager, Office of Constituent Services
South Carolina Department of Health and Human Services
Room 310
1801 Main Street
P.O. Box 8206
Columbia, South Carolina 29202-8206

803-698-2621
E-Mail: limingr@scdhhs.gov
Website: www.scdhhs.gov

4EDHMS68 P S.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES DATE: 10/24/07
MEDSPROD HOUSEHOLD SUMMARY INFORMATION PAGE: 0001

HH NAME: PETERSEN PHYLLIS P ACTION TYPE: MAINTENANC
HH NUMBER: 100517254 APL STATUS: ACTION DATE: 10/24/02

RCP/SSN/BG: LAST APL: 02/22/02 HH COUNTY: 16 DARLINGTON
RES ADDR HOME PHONE: 843-339-9028 MAIL ADDR WORK PHONE: -

PAUL V PETERSON C/O BETHEA BAPTIST HOME
1729 E HOME AVE P O BOX 4000

HARTSVILLE SC 29550- DARLINGTON SC 29540-

S RCP NUMBER PI NAME SSN LATEST ELG PERIOD AGE

- 2165379401 PHYLLIS P PETERSEN 058-20-1996 02/01/02 - 02/01/07 81

WRKR ID: EMELC NAME: CLARKSON EMELINE SPNSR: BG: 21653794 CNTY: 1

- 2165379402 PAUL V PETERSEN 261-40-3782 - 76

WRKR ID: EMELC NAME: CLARKSON EMELINE SPNSR: BG: CNTY: 1

ME9000049 HOUSEHOLD RECORD FOUND

PF2->PI PF5->HH MBR DTL PF7->PREV PF8->NEXT PF9->HH APLS PF11->HH MBR

PF12->HH BGS PF14->RCP INFO PF17->ELD00 PF18->HH MBR BGS PF19->REPL CARD

This is the name and telephone number listed for the name and telephone number given me by Mr. Barbour, and this telephone number has been disconnected.

Mahabhashyam, Srini & Laura J

Ages: 50-54, 45-49

1012 Taos Trl

Raleigh, NC 27603-9586

(919) 661-0137

AEDHMS54 P S.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES DATE: 10/23/07
MEDSPROD RECIPIENT INFORMATION ACTION:
MEMBER PERIOD START: 11/25/05 END: PAGE: 0001

NAME: PETERSEN PHYLLIS P HH NAME: PETERSEN PHYLLIS P
RCP NUMBER: 2165379401 HH NUMBER: 100517254 ACTION TYPE: MAINTENANCE
SSN: 058-20-1996 VC: V APL STATUS: ACTION DATE: 10/24/02
PRIMARY INDIVIDUAL: APL CO: 16 WORKER ID: EMEIC LOCATION: 002
C/O BETHEA BAPTIST HOME RRN:
P O BOX 4000

DARLINGTON SC 29540-
CORRECT RCP NUMBER: LIV ARRANGEMENT: NFCL INCOME TRUST:
PROVIDER:

BG BEG END BENEFITS QMB RETRO % OF POV
S NUMBER ELIG ELIG PCAT QCAT TYPE IND IND LEVEL SPONSOR
21653794 02/01/2002 02/01/2007 10 10 FULL N .95

UPDATED: USER ID: DATE: SYSTEM ID: BUY1000 DATE: 01/03/07
ME900063 RECIPIENT RECORD FOUND

PF2->HH BG PF3->HH MBR DTL PF4->REFH PF5->ELD02 PF6->RETURN PF7->PREV
PF8->NEXT PF9->HH NOTES PF15->RCP SEARCH PF17->ELD00 PF18->HH MBR BGS

Called for Brian Barbara

843-393-2867

11/24/07

10/23

left msg

called three

10/24

Susan Petersen

Paul Petersen

Susan Petersen

919

01-01371

*1012
THOS
THAT*

*22003
Rueby*

MEDEL001 P
MEDSPROD

S.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES
MEDICAID ELIGIBILITY DECISION

DATE: 10/23/07

HH NAME: PHYLLIS P PETERSEN

DATES-FROM: 11 / 2005 THRU: ___ / ___

PAGE: 2 OF 3

BGN: 21653794 PCAT: MAONH SPN:

HH NUMBER: 100517254

BG: C BGP: C

WKR: EMELC

ACT TYPE: MAINTENANCI

COUNTABLE BG MEMBERS: 1

EMELINE CLARKSON

ACT DATE: 12/28/06

COUNTABLE INCOME: 787.00
INCOME LIMIT: 1809.00

COUNTABLE RESOURCES: 1299.59
RESOURCE LIMIT: 2000.00

POV-LVL: +.95 %

HLTH INS PREM: 321.39

RECURRING INC: 380.71

TOTAL ALLOC: 0.00

OSS AWARD: 0.00

MEETS NON-FINANCIAL?

(Y/N): Y

ACT ON DECISION COMPLETE?

(Y/N): Y

(Y/N): Y

MEETS INCOME?

(Y/N): Y

DECISION ACCEPTED DATE:

12/28/06

MEETS RESOURCES?

(Y/N): Y

NEXT REVIEW DATE:

12/28/07

REASON(S) FOR DENIAL/CLOSURE/CHANGE:

ANTICIPATED CLOSURE DATE:

082 We did not receive your review form or it was received incomplete.

ELIGIBILITY DECISION APPEALED? (Y/N) -

CONTINUE BENEFITS?

(Y/N): -

APPEAL REQUEST DATE:

UPDATED: USER ID: EMELC

DATE: 12/28/06

COUNTY DECISION UPHELD? (Y/N): -

ME900115 BUDGET GROUP PERIOD INFORMATION FOUND

PF1->HELP

PF3->NEXT SCR

PF6->RETURN

PF10->MENU

PF13->FIELD HELP

PF15->MAKE DECISION PF16->BG DET PF21->HIST- PF22->HIST+ PF24->ACT ON DECISION

From: Susan Carter
To: LIMINGR@scdhhs.gov,ZAYVAS@scdhhs.gov
Date: 10/23/2007 1:02 PM
Subject: Re: Status of Ms. Phyllis Petersen SS # 058-20-1996

CC: FULLERB@scdhhs.gov,LYNCHJEN@scdhhs.gov,ROACHCA@scdhhs.gov,MyersD@scdhhs.....

Hi, Mr. Liming,
Ms. Zayas is no longer employed by the agency. Arlean Wheeling-Goodson is the supervisor for Darlington now. I have forwarded your e-mail to her. Thank you.

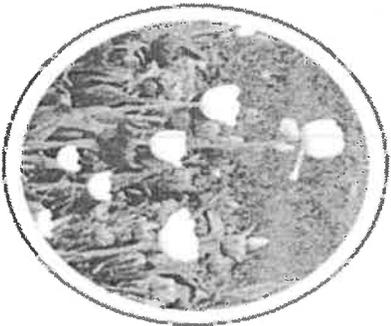
Susan R. Carter, Regional Administrator
Local Eligibility Processing, Region VI
Chesterfield, Darlington, Dillon, Florence, Lee, Marlboro, & Sumter Counties
201 Dozier Blvd., Florence, SC 29501
Cell: 843-319-2730
Fax: 843-667-4861
E-mail: carters@scdhhs.gov

>>> Robert G Liming 10/23/07 12:20 PM >>>
Can you all please take a look at this case and see what options we can undertake to have this member's coverage restored? I believe her CW was Emeline Clarkson. Director Forkner has received a letter from the finance director of Bethel Baptist Home where Ms. Petersen is now living seeking DHHS assistance in restoring the lady's coverage. It appears her coverage was closed 2/1/07 for failure to complete the review form. Apparently the facility tried to reach the last known individual having power of attorney for the lady, a Tony Charron, and that he no longer has this authority. Instead the current POA is reportedly a Susan Petersen who has apparently never completed the necessary paperwork to restore Ms. Petersen's coverage.

I am uncertain what policy will allow us to do in such a situation and I would appreciate any background you can provide on this case. Have we tried to reach the authorized rep or have we had any contact with the facility? MEDS doesn't show the name of an AR and I wondered if the case file contained the data? If the authorized rep refuses to submit the documentation is there anything we can do? Thanks for any information you can provide as soon as possible. We appreciate you taking a look at this one for us.

Robert G. Liming
Special Project Manager, Office of Constituent Services
South Carolina Department of Health and Human Services
Room 310
1801 Main Street
P.O. Box 8206
Columbia, South Carolina 29202-8206

803-898-2621
E-Mail: limingr@scdhhs.gov
Website: www.scdhhs.gov



Bethea Baptist

Retirement Community and
Health Care Center



Thanks to a thoughtful bequest by **Dr. and Mrs. Percy Betha** and the support of South Carolina Baptists, **BBRC** opened its doors in 1960. Since then our philosophy has remained much the same: to provide a **secure, dignified environment** for older persons who share the same interests.

Our Mission

Statement:

As a witness to the Love of God, revealed through Jesus Christ, **South Carolina Baptist Ministries for the Aging, Inc.**, is an instrument through which South Carolina Baptists give



concrete evidence of our concern for and commitment to our aging population through compassionate care, enabling services, advocacy, and responsible stewardship.

Our Facilities

Levels of Care

Bethea's Chapel

Resident Profiles

Activities

Information

Privacy Practices

P.O. Box 4000

Darlington, SC 29532

Phone: (843) 393-2867

mail@BetheaRetirement.com

Copyright © 2001 Betha Baptist

[Web](#) [Images](#) [Video](#) [News](#) [Maps](#) [Gmail](#) [more](#) ▼

[Sign in](#)

[Google](#)

Bethea baptist retirement center, darlington, sc

[Advanced Search](#)
[Preferences](#)

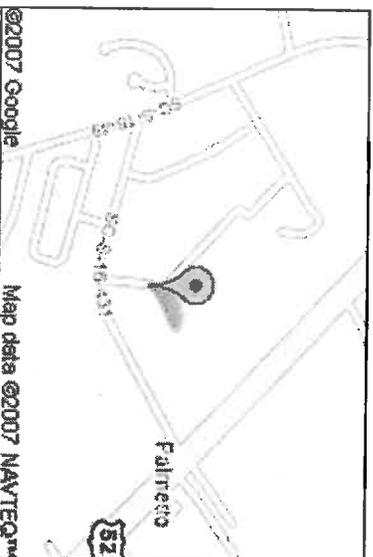
[Web](#) [Maps](#) [Results 1 - 10](#) of about [326](#) for [bethea baptist retirement center,](#)

Bethea Baptist Retirement Community: Retirement Community

www.bethearetirement.com

157 Home Ave
Darlington, SC 29532
(843) 393-2867
[Get directions](#)

[More information »](#)



Bethea Baptist Retirement Community & Health Care Center

... revealed through Jesus Christ, **South Carolina Baptist Ministries** for the ...
Darlington, SC 29532. Phone: (843) 393-2867. mail@BetheaRetirement.com ...
www.bethearetirement.com/ - 12k - [Cached](#) - [Similar pages](#)

Our Facilities

The tranquil setting for **Bethea Baptist Retirement Community** is a 100+ acre site of natural woodlands in **Darlington County, South Carolina,** ...
www.bethearetirement.com/Our_Facilities/our_facilities.html - 11k - [Cached](#) - [Similar pages](#)
[\[More results from www.bethearetirement.com \]](#)

Bethea Baptist Retirement Community - Darlington, SC - 29532 ...

157 Home Avenue located in **Darlington county Darlington,** review or call (843) 393-2867.

www.usapartmentsdir.com/profile/111099.html - 7k - [Cached](#) - [Similar pages](#)

Bethae Baptist Retirement Community & Health Care Center ...

Bethae Baptist Retirement Community & Health Care Center Retirement Homes. Location : **Darlington, South Carolina.** Address : 157 Home Ave 29532 ...

www.retirementhomes.com/.../Assisted_living/

[Bethae_Baptist_Retirement_Community_&_Health_Care_Center.htm](#) - 16k - [Cached](#) - [Similar pages](#)

Bethae Baptist Healthcare Center in Darlington, South Carolina (SC ...

1 message regarding **Bethae Baptist Healthcare Center** found ... 157 Home Avenue, **Darlington, SC 29532 ... retirement community** · senior apartments ... ucanhealth.com/care/?page=message.php&faid=10604 - 28k - [Cached](#) - [Similar pages](#)

SC Administrative Law Court - Decisions

South Carolina Baptist Ministries for the Aging, Inc., d/b/a **Bethae Baptist Retirement Community** and **Healthcare Center, Darlington, South Carolina.** **ORDERS:** ...

www.scalc.net/decisions.aspx?q=4&id=5240 - 19k - [Cached](#) - [Similar pages](#)

South Carolina Baptist Convention: Institutions

The **South Carolina Baptist Convention** has seven institutions - two benevolent, ... **Bethae Baptist Retirement Community** and **Health Center in Darlington, ...** www.scbaptist.org/institutions - 22k - [Cached](#) - [Similar pages](#)

CCRC Directory

Bethae Baptist Retirement Community, P. O. Box 4000 **Darlington, SC 29532**, 843-393-2867, 843-393-2458. 2. **Martha Franks Baptist Retirement Center ...** www.sccconsumer.gov/licensing/ccrc/directory.htm - 59k - [Cached](#) - [Similar pages](#)

News Article - Ministries struggle to run retiree homes -- S.C....

When **Edith Lewis**, a 78-year-old resident of the **Bethae Baptist Retirement Community in Darlington**, heard that the community and its sister facility in ... www.religionandsocialpolicy.org/news/article_print.cfm?id=2718 - 8k -

[Cached](#) - [Similar pages](#)

[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#)

[Next](#)

Try [Google Desktop](#): search your computer as easily as you search the web.

bethnea baptist retirement center, dar

[Search within results](#) | [Language Tools](#) | [Search Tips](#) | [Dissatisfied? Help us improve](#)

©2007 Google - [Google Home](#) - [Advertising Programs](#) - [Business Solutions](#) - [About Google](#)