

From: CommCardProductNotice <commcardproductnotice@baml.com>
To:
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Subject: NOTICE: Works and Card Portal Platform response for "POODLE" vulnerability

Card & Comprehensive Payables



October 17, 2014

NOTICE: Works and Card Portal Platform response for "POODLE" vulnerability

Important Security Message

Media outlets have reported the discovery of a technology vulnerability, known as 'POODLE' (Padding Oracle On Downgraded Legacy Encryption), which affects Secure Sockets Layer (SSL) technology and may allow unauthorized users to access and decrypt data on computer systems.

- Bank of America Merrill Lynch takes security risks seriously and your ability to process secure transactions is our highest priority. We are working to evaluate and minimize any risk to help assure secure transaction processing.
- See "**Actions**" section below for specific actions Bank of America Merrill Lynch is taking to address this threat on the applications listed below.
- Contact your technology department about this latest threat. Use all layered security tools available to help mitigate new and existing threats.
- For more information on how you can help keep your financial information safe and secure, visit <http://corp.bankofamerica.com/business/ci/fraud-prevention>

Actions

In response to the recent "POODLE" vulnerability, SSL v3.0 is being disabled for the web-based applications listed below. Connectivity to these applications will now require your browser to be enabled for Transport Layer Security (TLS) 1.0.

This change will be put into effect during the planned downtime already scheduled for this weekend, Saturday October 18th.

Client/user impact

Current browser versions are enabled for Transport Layer Security (TLS) 1.0 by default. If you are using these default browser settings, no changes are required for this update.

- Microsoft Internet Explorer version 6 does not have Transport Layer Security (TLS) 1.0 enabled by default. Users with IE6 will be required to upgrade to a more current browser version or enable TLS 1.0 for this browser from the Internet Options menu.
- If you are not using your browsers' default settings, you may be required to update these settings to

enable TLS 1.0 for your browser.

Affected regions

All regions using the Works / Card Portal platforms

Affected applications

All applications on the Works and Card Portal platforms, including:

- Works Payment Manager
- Online PIN Check
- Online Account Request
- PrePaid Reporting Tool (PRT)

Contact

Works Account Services

CommCardTHD@bankofamerica.com

888.589.3473, option 4

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