

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Jacobs</i>	DATE <i>12-19-08</i>
---------------------	-------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>J00322</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Cleaveland 12/31/08, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>1-5-09</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer)	COMMENT
1.			
2.			
3.			
4.			

December 2, 2008

Krystal Erby
707 Patriot Parkway Apt 403
Rock Hill, SC 29730

Governor Mark Sanford,

Hello, my name is Krystal Erby. I am writing you in reference to my Medicaid being denied. I've applied for Medicaid several times and each time I'm being denied for income.

I was working at Wells Fargo in the mortgage department, and had been there for almost two years. Before that I worked at Intellirisk Management for six years. On October 10, 2006, I was supposed to be out of work for two days to get some wisdom teeth removed. And end up being out for over two years. After being treated with the dentist I was sent to a neurologist for an MRI, and found out that I have trigeminal neuralgia and a pituitary tumor on my brain. I had brain surgery on May 25, 2007, and still have to go back and forth to the doctors for them both. Each doctor visit is \$100.00 to \$200.00 per visit, and the MRI's are \$900.00. My medicines are expensive also and I can't afford them! I get a long term disability check through my job for \$789.00 a month. Out of that I have household bills, take care of myself and my two kids. I have to go to the doctor sometimes three or more times a month to get some medical attention. With the trigeminal neuralgia, I'm constantly in pain all day. I'm on an epilepsy and seizer pill, and it still doesn't help. The pituitary tumor can cause me to go blind or be infertile because of the location. It's so hard trying to make it with no insurance. I had insurance on my job, but it was cancelled after my brain surgery. In order for me to keep the COBRA insurance on my job was \$500.00 a month and I couldn't afford it. I have been denied Medicaid, because I make \$51.00 over what the policy allows. For a family of three the income can't be more than \$735.00 gross. It's very hard for a family of three to live off of that amount monthly. I have not ever needed assistance from the government until now. Now that I need help I can't get it. I've applied for Medicaid last year, the day before I had my brain surgery, was denied. My doctor wrote and told them that I can't work. My attorney and I are waiting on a hearing. I really need your help to see if it is possible for you to allow me to be put on Medicaid. I can't work right now, and from the looks of it, I don't think I'll be going back to work any time soon because of my health. I have to go to the doctor and follow up with my appointments in order to continue getting my long term disability checks. I need to go to the doctor to get the medical attention so I can get better. I want to be here to see my kids grow up, and don't want to be in pain all the time. I also want to be in good health to do things with them. I am a young 27 year old woman that need help right now. I feel like the policy for Medicaid need to have a little stipulation on them for people like me.

Sincerely,

Krystal S. Erby



RECEIVED

DEC 19 2008

Department of Health & Human Services
OFFICE OF THE DIRECTOR

State of South Carolina Office of the Governor

MARK SANFORD
GOVERNOR

Post Office Box 12267
COLUMBIA 29211

December 9, 2008

Ms. Krystal S. Erby
707 Patriot Parkway
Apartment 403
Rockhill, South Carolina 29730

Dear Ms. Erby,

Thank you for your letter. I am sorry to hear of the difficulties you're experiencing and am asking that someone from the Department of Health and Human Services contact you directly. You should hear from that office soon. In the meantime, please call Denise Riley in my office, 803-734-6419, with any questions.

Sincerely,

A handwritten signature in black ink, appearing to be "MS", written over a horizontal line.

Mark Sanford

MS/dr

cc: The Honorable Emma Forkner, Director
South Carolina Department of Health and Human Services



State of South Carolina
Department of Health and Human Services

Log # 322 ✓

Mark Sanford
Governor

Emma Forkner
Director

December 31, 2008

Ms. Krystal Erby
707 Patriot Parkway, Apt. 403
Rock Hill, South Carolina 29730

Dear Ms. Erby:

Governor Mark Sanford asked our agency to respond to your concerns about Medicaid eligibility and your healthcare needs.

As you are aware, your current family income is above the allowable limit for the Low Income Families program. Income is based on gross earnings and does not allow deductions for taxes, utilities, car payments or other living expenses. Fortunately, coverage for your children, Tierra and Tamale, will continue under the Partners for Healthy Children program. You continue to receive limited coverage through our Family Planning waiver program.

We have enclosed information on our Aged, Blind or Disabled program. This program is for disabled individuals whose income is under 100% of the Federal Poverty Level and who meet the Social Security Administration's disability criteria. It appears you may be eligible based on your income; however, you must also meet resource guidelines and disability criteria. If you believe you may qualify for this program, please complete the enclosed application and return it to the York County Medicaid Office. Their phone number is (803) 327-5411.

An alternate health insurance option through *AugeoBenefits* offers a variety of health insurance plans from top-rated insurance carriers. You may wish to look over the enclosed brochure and contact them at 1-866-273-5613 or visit their website at www.augeobenefits.com/sc to see if they can assist you.

If you have other questions about the Medicaid program, please contact Ms. Jennifer Lynch at (803) 898-3965 or toll free at 1-888-549-0820 Ext 3965. We hope this information is helpful.

Sincerely,

Alicia Jacobs
Deputy Director

AJ/col
Enclosures