

Gerald E. Moore, Jr.
359 Bayview Drive
Mt. Pleasant, S.C. 29464

September 1, 2016

Senator Tim Scott
520 Hart Senate Building
Washington, D.C. 20510-0001

Dear Senator Scott:

I am writing to you concerning two closely related problems. Our firm, Insurance Claims Consultants is assisting Dr. and Mrs. Grant Patton at 32 Gibb Street in downtown Charleston with a flood claim. Both their main house and the two bedroom appendage were flooded recently, destroying both A/C units as well as the duct work.

NFIP is stonewalling the claim. I personally can attest that the claim is legitimate. May I respectfully remind you that I served as the chairman of the S.C. Homebuilders Commission several years ago.

The contractor involved is Mike Gibson from Columbia. He is a well-financed, large, competent builder. He tells us that two dozen or more of his customers in Columbia are being treated in the same manner. This is not right. These people expect NFIP/FEMA to honor the contract (policy) they paid for.

Your office's help in this matter would be greatly appreciated.

Sincerely,

Gerald E. Moore, Jr.
Insurance Claims Consultants

CC:
Dr. & Mrs. Patton
Congressman Mark Sanford
Congressman Joe Wilson
Governor Nikki Haley
The State Newspaper
The Post Courier