

From: Laughlin, Chrystal
To: Ozzie Fonseca <ofonseca@experianinteractive.com>
Anel Nevarez <Anel.Nevarez@experianinteractive.com>
CC: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 1/11/2013 9:54:43 AM
Subject: **SC Escalation 75** TOP PRIORITY

Ozzie - This is the top priority constituent we discussed earlier this week.

Please contact Ms. Cheryl Murphy at 803.270.7510 today to assist with her registration issue. (See her original email below.) She was told that Experian did not have a fax number to send POA documents. She is trying to register her mother. She needs a fax number to send these documents and assistance in registering.

Please confirm when she has been assisted.

Thank you,
Chrystal Laughlin

From: Veldran, Katherine
Sent: Tuesday, January 08, 2013 5:12 PM
To: Laughlin, Chrystal
Subject: FW: Experian
Importance: High

Can you please handle this for Senator Tom Young?

From: Tom Young For Senate [<mailto:tom@tomyoungforsenate.com>]
Sent: Tuesday, January 08, 2013 4:32 PM
To: Veldran, Katherine
Subject: Fwd: Experian

K - can u help? Tom Young

Sent from my iPhone

Begin forwarded message:

From: "ckmurphy" <ckmurphy@atlanticbb.net>
Date: January 8, 2013, 9:55:42 AM EST
To: <tom@tomyoungforsenate.com>
Subject: Experian

Tom,

We have tried to register on-line with Experian multiple times and continuously get hung up in the process. While at home sick today, I decided to call and for me that was a bust too. They would not register Kent because he was not at home. And what really irritated me the most was they don't have a fax # so I can fax Power of Attorney papers that I have for my mom and get her registered. I was told I needed to mail the papers to Texas. When I asked how would I know that they had the papers, she told me they would probably contact me. POA papers don't have my home or cell phone number on them. So, I guess I will mail them and play the wait and see game.

Cheryl Fogle Murphy